AI Data Intelligence

Our Service

Data Science

Data Cloud Service

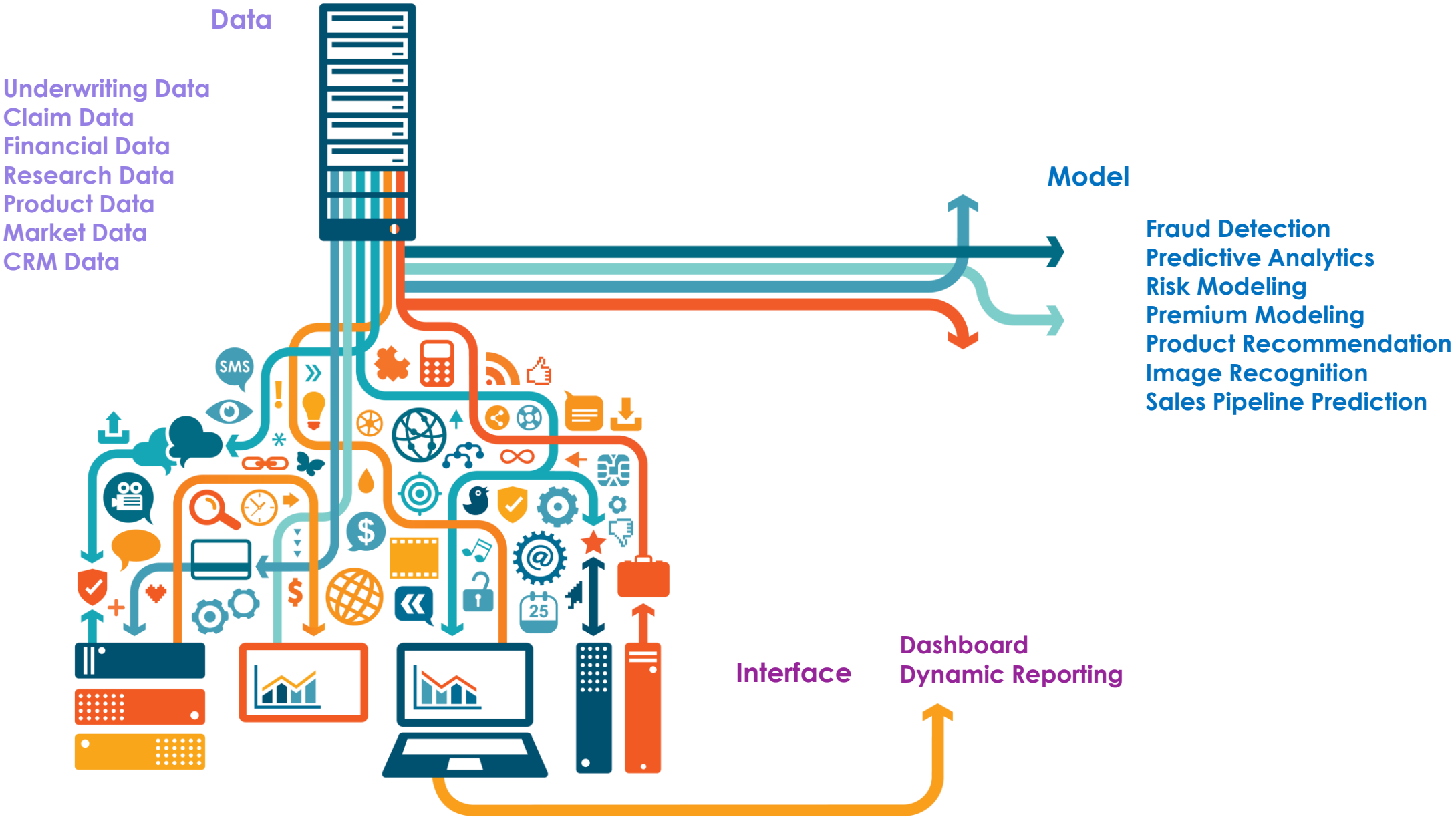
Business Intelligence

Research

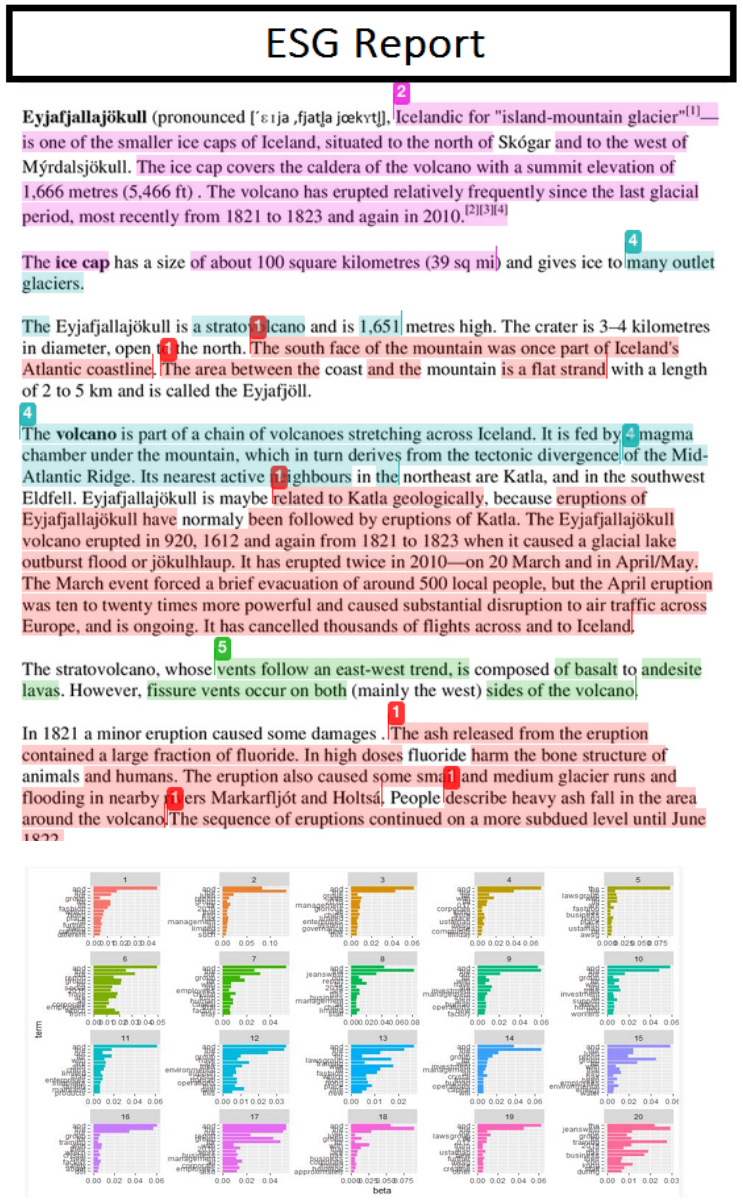
Artificial Intelligence

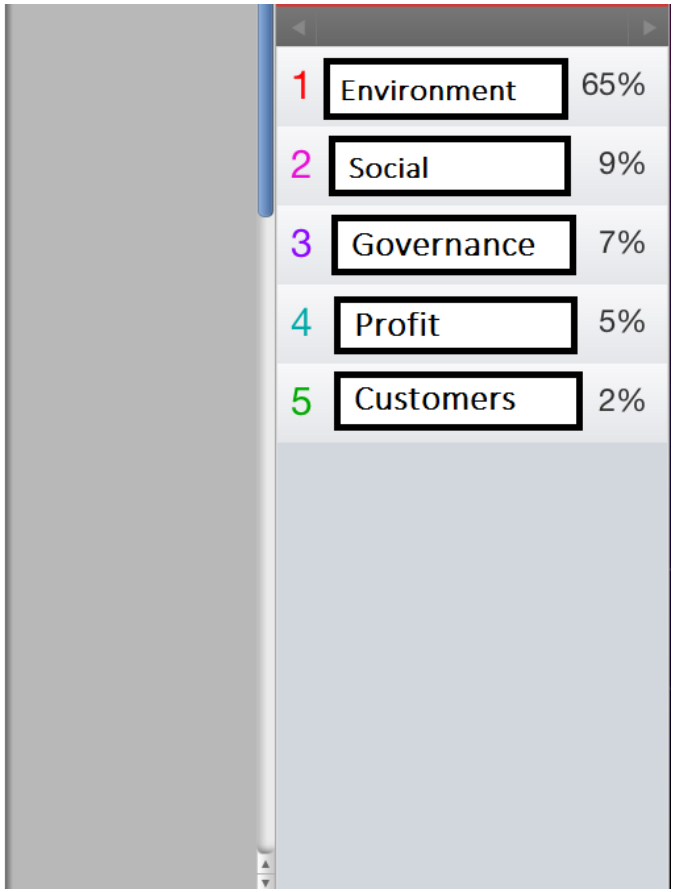
Data Engineering

Data Science



Text Analytics





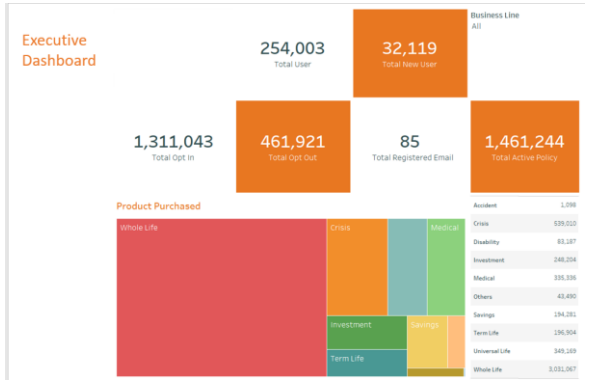
Industry: Testing, Quality Assurance

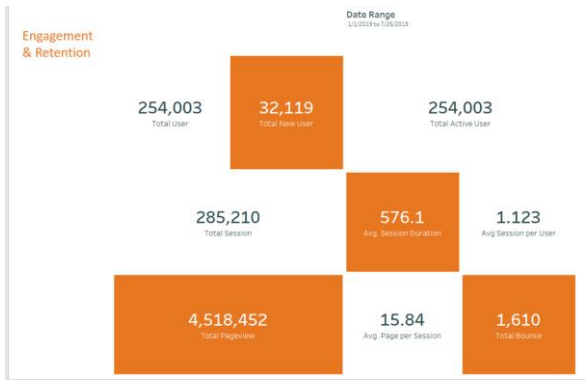
Objective: Textile Sustainability Reporting and Analytics Automation

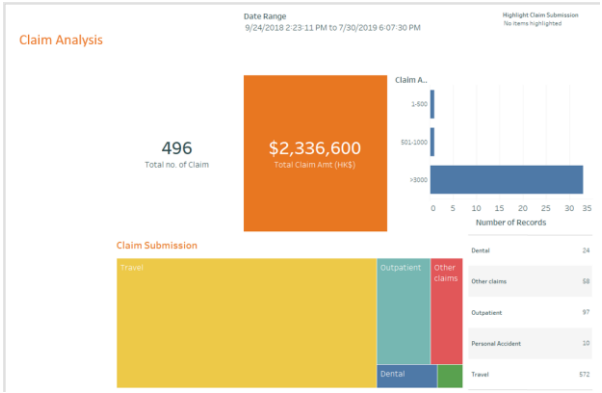
Technology: NLP, Text Analytics, Data Cloud Service

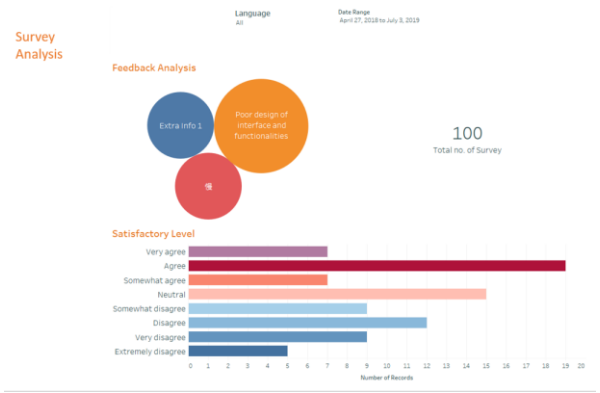
Output: A platform is developed for collecting and analysing textile sustainability reports

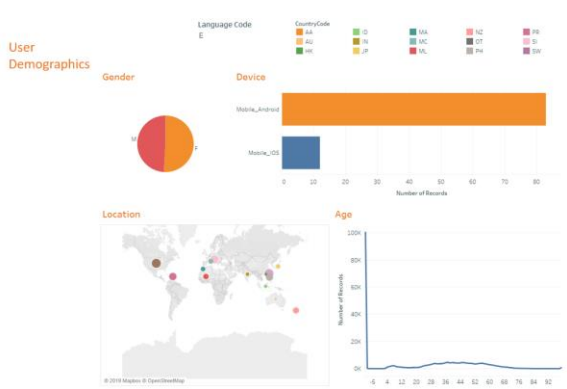
Customer Experience

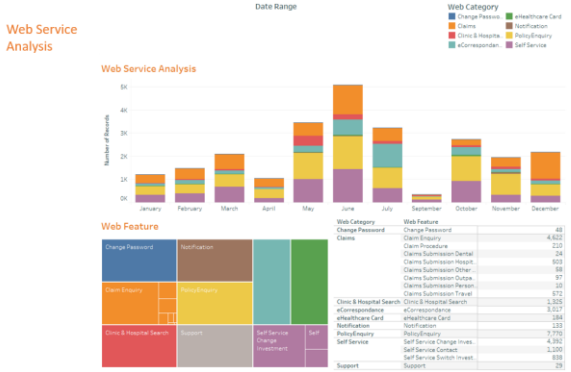












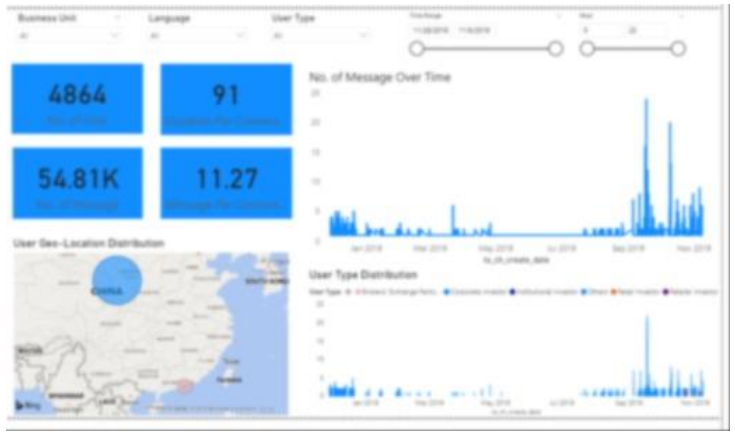
Industry: Insurance

Objective: Visualize customer journey from eServices platform and gain insight from customer behaviors.

Technology: Tableau, Google Analytics, Data Management

Output: A dashboard is developed for enhancing customer experience and optimizing customer journey

Chatbot Performance



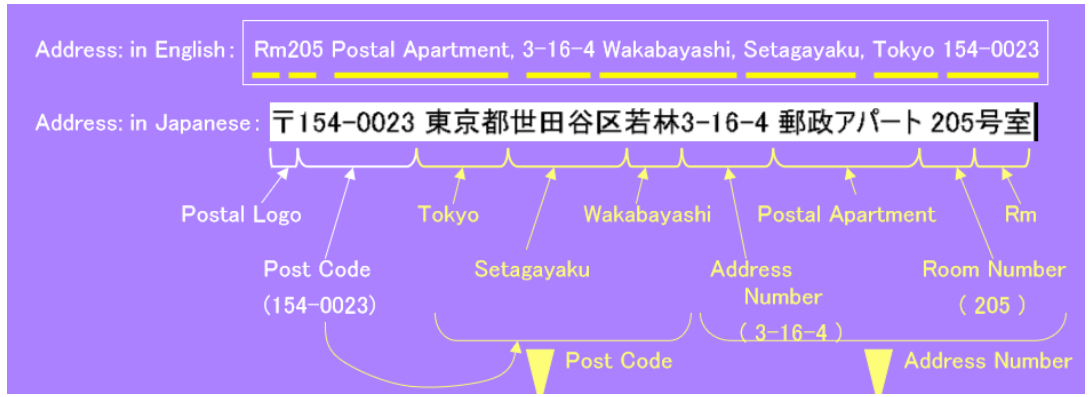
Industry: **Finance**

Objective: **Visualize customer journey from Chatbot platform and gain insight from customer behaviors.**

Technology: **PowerrBI, Azure, Sentiment Analysis**

Output: **A dashboard is developed for monitoring chatbot performance**

Text Recognition



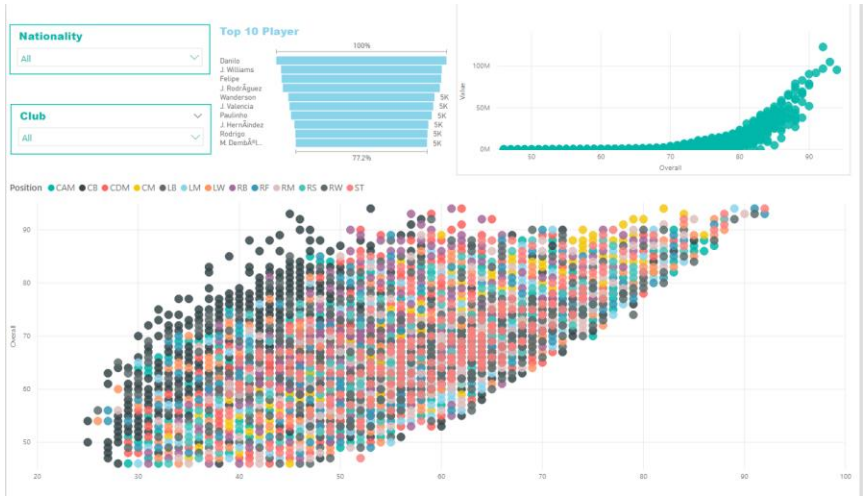
Industry: Logistics

Objective: Recognize handwritten Japanese address from delivery slips for a logistics company.

Technology: Text recognition, deep learning

Output: A dashboard is developed for monitoring chatbot performance

Sport Analytics

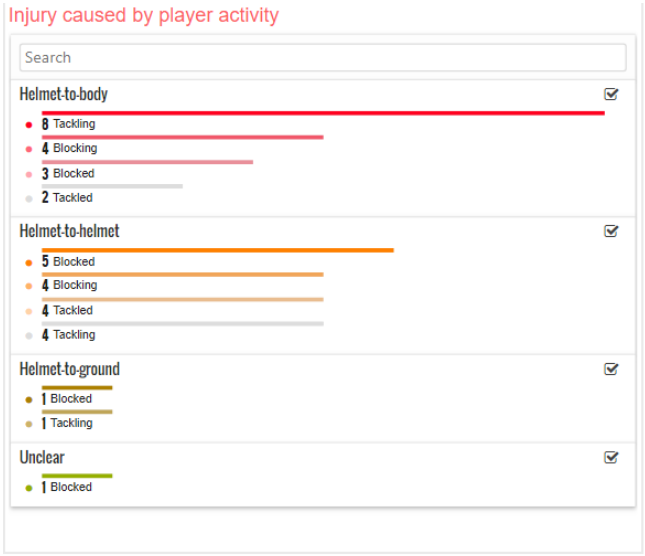


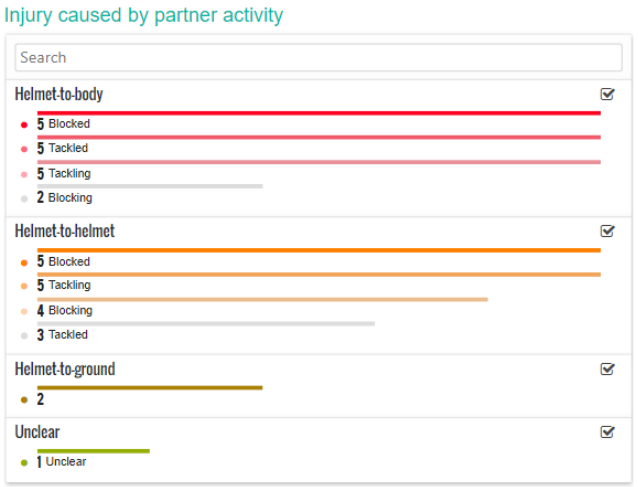
Industry: Sport

Objective: Visualize altheltes perfoamnce and segmentation and apply injury prediction model

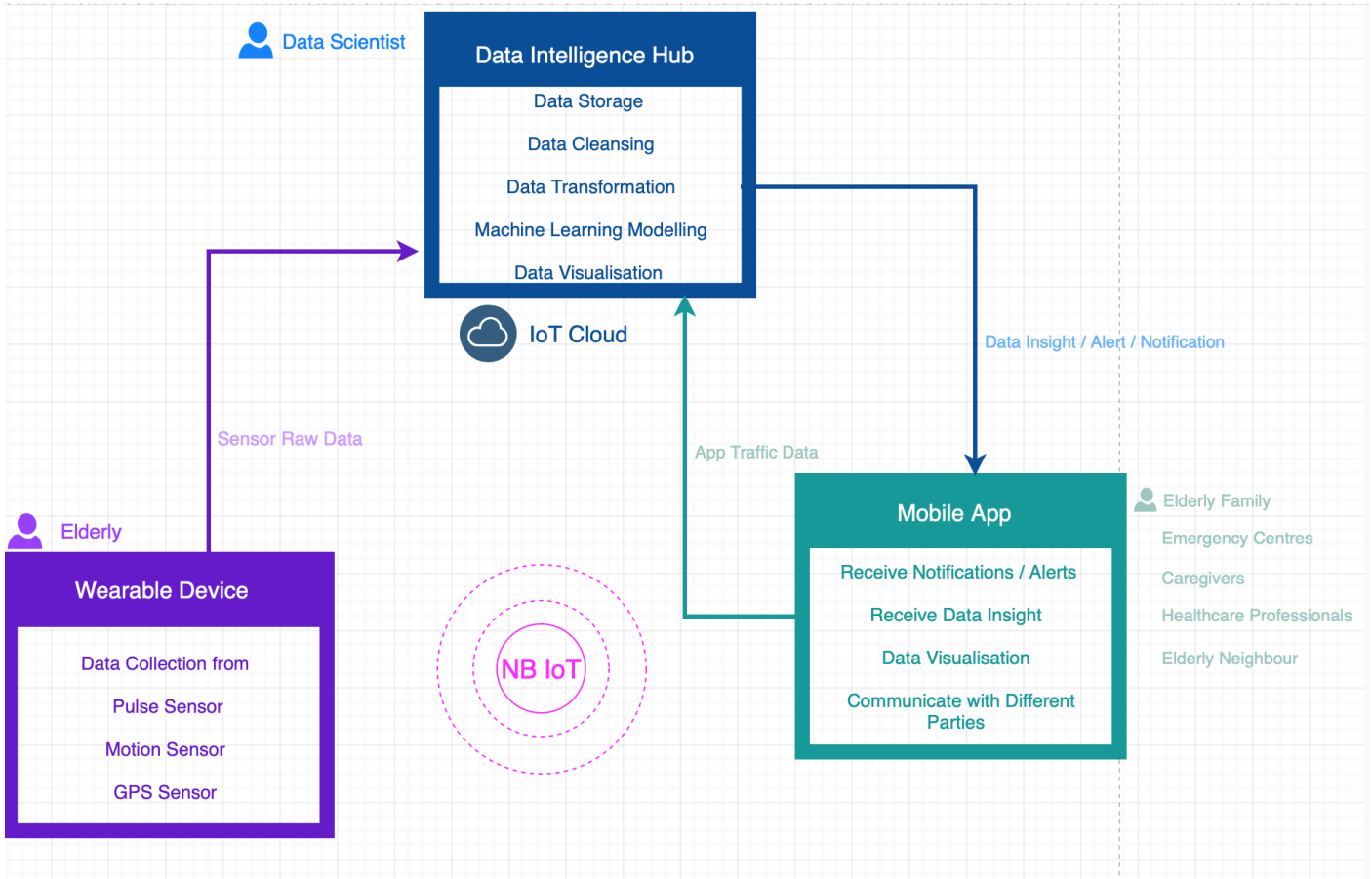
Technology: Survival Analysis, PowerBI

Output: A dashboard is developed for sport analytics and injury prediction





Smart Healthcare



Industry: Healthcare

Objective: Develop a solution to let elderly live more independent by monitoring data from sensors.

Technology: IBM Cloud Service, data transformation

Output: End to end smart healthcare solution for elderly, elderly family and healthcare professionals.

Recommendation Engine

USER vs ITEM APPROACH

USER vs CONTENT APPROACH

Industry: Insurance

Objective: Develop recommendation engine by using customer profile and conversational data to recommend products and service

Technology: Azure, recommendation engine

Output: Implement recommendation engine in chatbot conversation to recommend insurance products to customers

Thank you